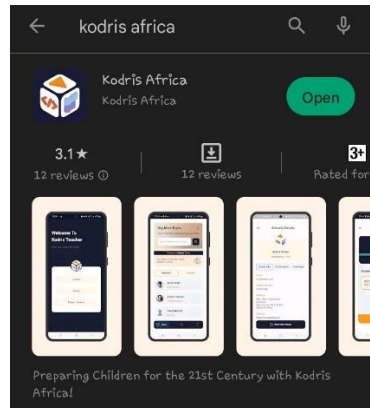# KODRIS AFRICA CUSTOMER JOURNEY

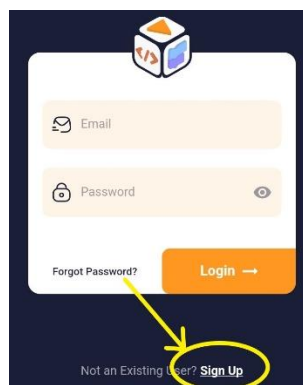## CREATING A KODRIS AFRICA ACCOUNT USING THE KODRIS AFRICA APPLICATION

1. Download and Install the Kodris Africa application from Google Play Store or Apple App Store.

2. Open the application and click on the button labelled **"Parent / Student"**

3. Click on the **"Sign Up"** Button

w: www.kodrisafrica.com e: info@kodrisafrica.com t: +254 111 047 555 / +254795 555 999
Kenrail Towers Westlands, Ring Road Mkungu Close, 7th Floor, Northern Wing
P.O Box 69447-00400, Nairobi, Kenya

KICD Approved
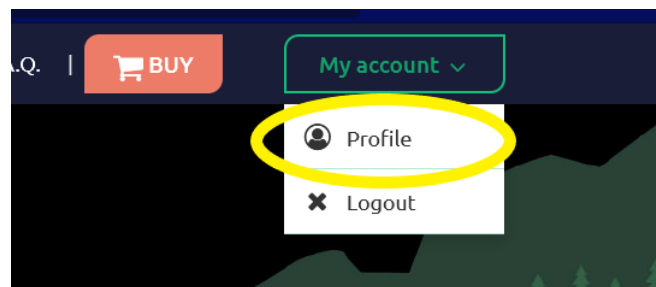
P Pearson Certified

4. Fill in the required details and click on **"Sign Up"**

5. Open your email and activate it using the link shared by Kodris Africa.

6. Visit the Kodris Africa website: https://www.kodrisafrica.com/
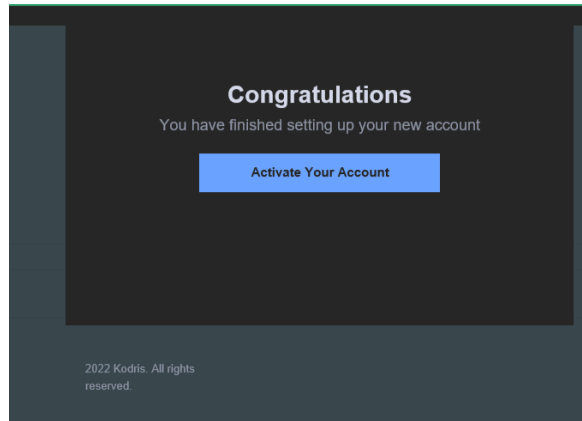
7. Click on **"Sign In"**

8. Fill in your **"Username"** and **"Password"** and then click on **"Login"**

9. Click on **"My Account"** then **"Profile"**

10. Verify your Phone Number and Email using the confirmation buttons.

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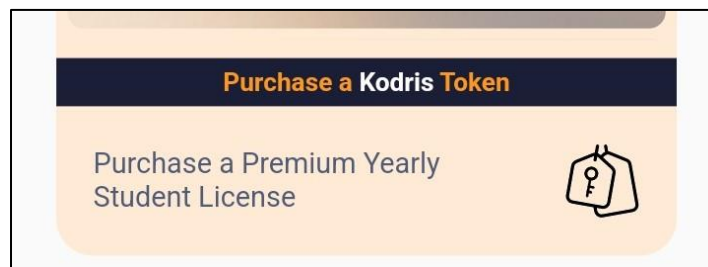P.O Box 69447-00400, Nairobi, Kenya

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PURCHASING A LICENSE TOKEN THROUGH THE KODRIS AFRICA APPLICATION
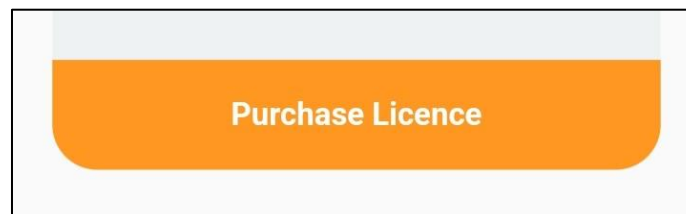
1. Open the Kodris Africa application and click on **"Parent / Student"**

2. Enter your registered **"Email"** and **"Password"** to Login.
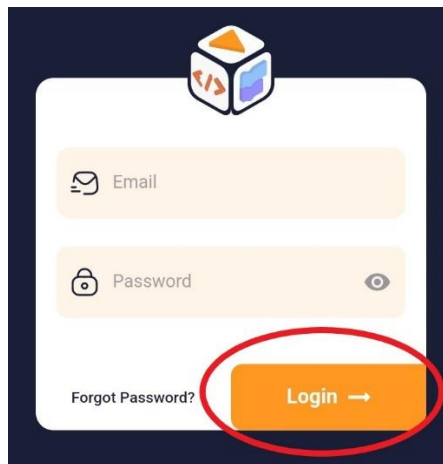
3. Once Logged In, Click on **"Purchase a Kodris Token"**

4. Click on **"Purchase License"**

5. Fill in the required **"Parent Details"**

6. On **"Referred By",** select **"Self"**

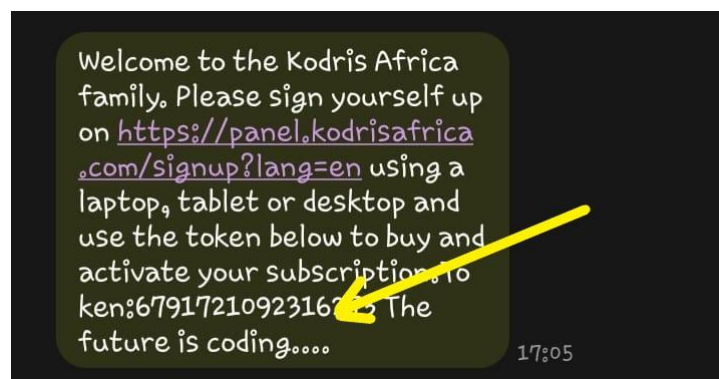w: www. kodrisafrica.com e: info@kodrisafrica.com t: +254 111 047 555 / +254795 555 999
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7. Select the preferred Payment Method then click on **"Continue Purchase"**

8. Follow the next prompts to purchase the license, depending on the payment method chosen.

9. Once payment is completed successfully, an SMS message as well as email containing the Invoice plus token number will be shared to your phone number and email address respectively.

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ACTIVATING YOUR ACCOUNT USING THE LICENSE TOKEN
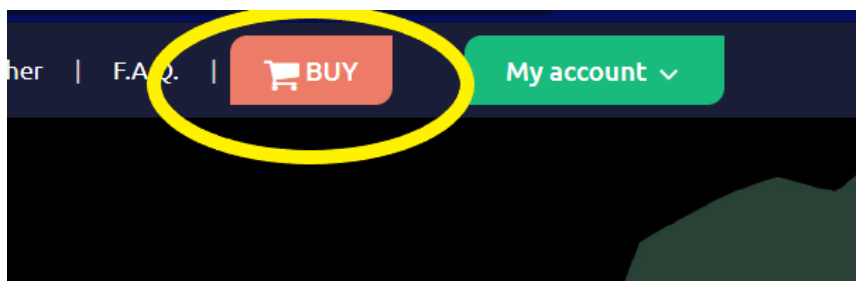
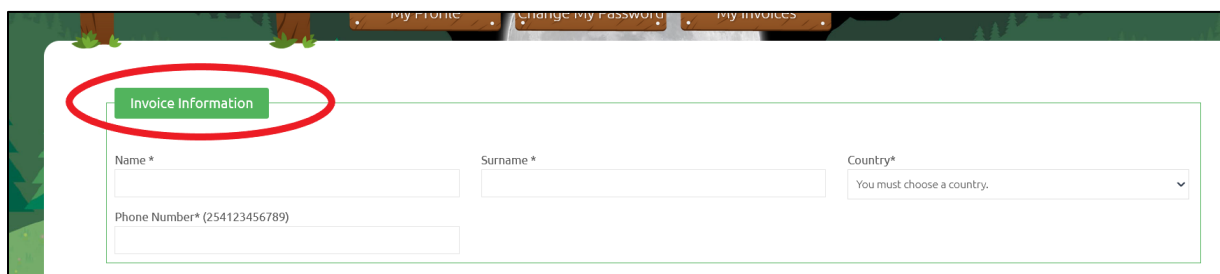1. Visit the Kodris Africa website: https://www.kodrisafrica.com/

2. Click on **"Sign In"**
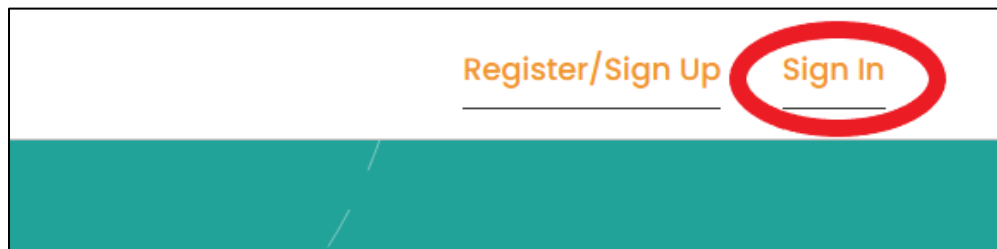
3. Fill in your **"Username"** and **"Password"** and then click on **"Login".**
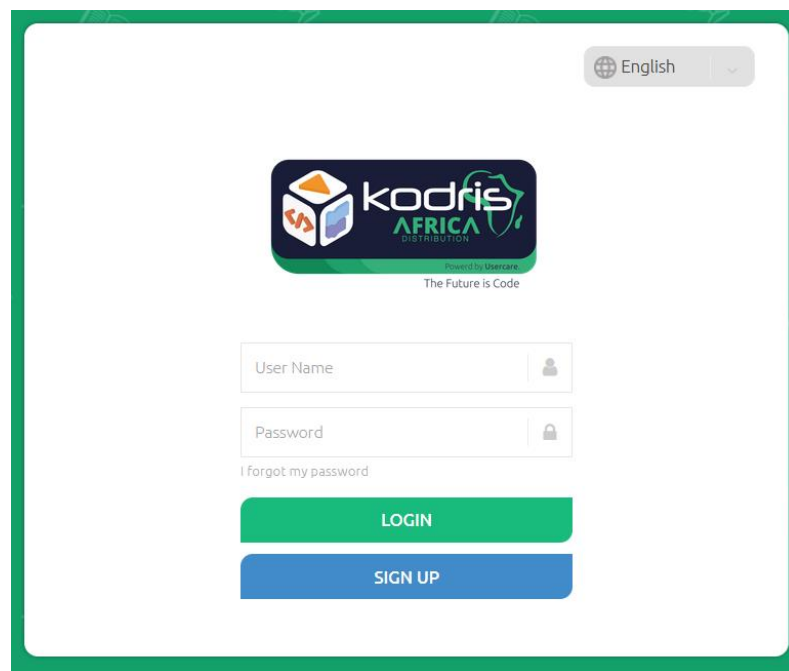
4. Once logged In, Click on the button labelled **"BUY"**

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5. Fill in the Invoice Information
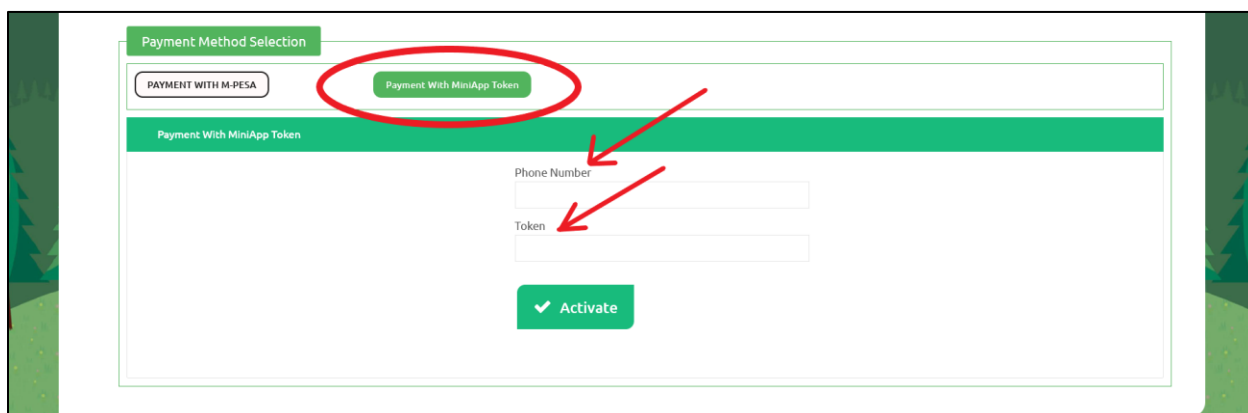
6. On Payment Method Selection, click on **"Payment with MiniApp token".**

7. Fill in the Phone Number using the format 254…

8. Fill in the Token Number sent via SMS or Email

9. Click on "Activate" to activate your account.

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